

14 May 2026

By email to: [REDACTED]

Kia ora [REDACTED]

OFFICIAL INFORMATION ACT REQUEST 2026/32

On Wednesday 15 April you made a request under the Official Information Act 1982 (the OIA) for the following information:

4. Scope of Request (1 January 2020 – present)

(a) Audit and Assurance

- All internal and external audit reports, assurance reviews, or integrity assessments;
- Documents describing audit frameworks and methodologies;
- Correspondence with the Controller and Auditor-General regarding audit or assurance.

(b) Data Integrity and Accuracy

- Reports identifying error rates, duplicates, deceased records, and inaccuracies;
- Documents describing validation and correction processes.

(c) System Reliability

- Reports or logs identifying system faults, data inconsistencies, or limitations;
- Remediation actions undertaken.

(d) Complaints

- Number and classification of complaints regarding enrolment and voting;
- Any investigation reports or systemic analyses.

(e) Governance

- Documents identifying independent audit or verification mechanisms;
- If none, documents explaining reliance on internal monitoring;
- Risk assessments relating to system integrity.

Responses to each of your questions are outlined below:

(a) Audit and Assurance

We have provided internal and external reports accessing roll accuracy for the past five years in the response to your information request sent to you on 29 April 2026 alongside an explanation on our Enrolment Data Quality and Integrity Assurance Plan.

The Electoral Commission does not correspond with the Office of the Auditor-General regarding audit and assurance. KPMG has been our auditor since 2022. Findings reports and management letters from Audit NZ for 2020 to 2021 audits are attached. The audit reports themselves are linked in the response of 29 April 2026.

Some names have been withheld under section 9(2)(a) of the OIA which relates to the privacy of natural persons and some details have been withheld under section 9(2)(b)(ii) where the making available of the information would be likely to prejudice the commercial position of the person who supplied or who is the subject of the information. In each case where redactions are made under section 9(2)(a) and section 9(2)(b)(ii), consideration has been given to and I am satisfied that the reasons for withholding of the information are not outweighed by other considerations which render it desirable in the public interest to make that information available.

(b) Data Integrity and Accuracy

Please refer to the response provided to you on 29 April.

(c) System Reliability

Please see reports sent to you on 29 April 2026, that provided updates to the Executive Leadership Team (ELT) summarising the ongoing Quality Assurance checks. This is a summary of the requested information provided pursuant to section 16(1)(e) of the Official Information Act.

(d) Complaints

Please refer to the response provided to you on 29 April 2026.

(e) Governance

Please see the answer to part a of this response.

In the interests of transparency, we release responses to Official Information Act requests every 3 months. We will publish this response with your personal details redacted.

You have the right under section 28(3) of the Act to make a complaint to the Ombudsman if you are not satisfied with the response to your request. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

Yours sincerely



Nicola Hogg
Director, Enrolment