

28 October 2025

[REDACTED]

By email to: [REDACTED]

Tēnā koe [REDACTED]

OFFICIAL INFORMATION ACT REQUEST 2025/71

Thank you for your request of Monday 29 September 2025 under the Official Information Act 1982 (the Act). Specifically, you have asked for:

Under the OIA please send all correspondence related to complaints made about the Tāmaki Makaurau by-election.

This includes enquiries about the Electoral Commission's running of the by-election, enquiries about candidates and enquiries about members of the public.

In relation to the Tāmaki Makaurau by-election held on 6 September 2025, we received complaints regarding 12 alleged breaches of the Electoral Act. Having looked into these matters, 6 matters were referred to Police. The details of the referrals are set out in the media notices linked here ([15 September 2025](#) and [19 September 2025](#)). As these matters are with Police, the Commission is not able to provide you with copies of the correspondence relating to these complaints. Your request is therefore refused under s 6(c) of the Act on the basis that disclosure of the information requested would likely prejudice the maintenance of the law, including the prevention, detection and investigation of offences. Further, we are unable to supply you with copies of the complaints under section 9(2)(a) of the Act to protect the privacy of individuals in relation to both the complainant and the individual subject to the complaint.

You have also asked for complaints about the Electoral Commission's running of the by-election, candidates and members of the public. In order to protect the privacy of the individuals, I am unable to share copies of the complaints received. These are being withheld under section 9(2)(a) of the OIA which relates to the privacy of natural persons. I am satisfied that the reasons for withholding of the information are not outweighed by other considerations which render it desirable in the public interest to make that information available.

I am however able to provide you with a summary pursuant to section 16(1)(e) of the OIA, this summary is for the period of the Tāmaki Makaurau by-election of 26 June to 17 September 2025, but

it is not limited to complaints about the by-election and includes general or other complaints received by the Commission during this time.

June to 17 September 2025

Category of complaints	Number
<i>Complaint about data handling error</i>	2
<i>Complaint about māori disenfranchisement</i>	54
<i>Complaint about unable to vote</i>	2
<i>Complaint about other</i>	182
<i>Total complaints</i>	240

In the interests of transparency, we release responses to Official Information Act requests every 3 months. We will publish this response with your personal details redacted.

You have the right under section 28(3) of the Act to make a complaint to the Ombudsman if you are not satisfied with the response to your request. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

Yours sincerely



Kristina Temel
Manager, Legal Regulation and Policy