



**ELECTORAL
COMMISSION**
TE KAITIAKI TAKE KŌWHIRI

2025 Local elections

Service guide for electoral officers and council staff

Introduction

This guide is for electoral officers and council staff to support the delivery of the 2025 Local elections. It details the role and responsibilities of the Electoral Commission and provides information about the electoral services we provide.

We know you often get questions about enrolling to vote in local elections – in this guide you can find the answers to some frequently asked questions to help you.

The role of the Electoral Commission

The Electoral Commission's role is to support enrolment for the local elections and provide councils with up-to-date electoral information.

The Commission also has a responsibility to inform voters of Māori descent about the Māori Electoral Option. If you're Māori, you can choose to be on the Māori roll or general roll for the local elections. You can change the roll you're on up until midnight 10 July. You cannot change rolls in the three months before the local elections.

The Electoral Commission **does**:

- Provide the Council's Electoral Officer with up-to-date enrolment data
- Support the candidate nomination process by checking enrolment of nominees and their nominators
- Support the ratepayer application process with the necessary enrolment checks
- Support the special vote process with the necessary enrolment checks
- Provide electors on the unpublished electoral roll with information on how they can participate in the election

The Electoral Commission does **not**:

- Handle enquiries regarding voting
- Send or receive voting documents
- Prepare or print the residential and ratepayer elector roll used for the election

2025 Key dates

The following key dates relate to the responsibilities of the Electoral Commission only.

Friday 11 April All packs delivered to enrolled voters

Midnight, Thursday 10 July Deadline for Māori to change rolls before local elections

Friday 4 July Nomination enrolment status checks begin

12noon Friday 1 August Nomination enrolment status checks end

Tuesday 9 September Letter to electors on the unpublished roll sent

Tuesday 9 September Special vote enrolment status checks begin

Saturday 11 October Election Day - voting closes at midday

Friday 17 October Special vote enrolment status checks end

How to enrol

You are eligible to enrol and vote if you are 18 years or older, a New Zealand citizen or permanent resident, and have lived in New Zealand for more than one year continuously at some time in your life.

For electoral purposes, you are a permanent resident if you're in New Zealand legally and not required to leave within a specific time.

It's easy to enrol and update your details.

You can:

- Visit [vote.nz](https://www.vote.nz) and use your New Zealand driver licence, New Zealand passport or RealMe verified identity to enrol online
- Call **0800 36 76 56** to ask for a form to be sent to you in the mail
- Freetext your name and address to **3676** to be sent a form in the mail
- Download a blank enrolment form from [vote.nz](https://www.vote.nz)

Ways to return your enrolment form

- Scan or photograph your completed enrolment form and upload a copy at [vote.nz/enrolme](https://www.vote.nz/enrolme)
- Email your completed form to enrol@vote.nz
- Post to:

Electoral Commission

Freepost 2 Enrol

PO Box 190

Wellington 6140

Māori roll or general roll?

The Māori Electoral Option is a choice for Māori about which electoral roll to be on: the Māori roll or the general roll.

If you're Māori, you can change the roll you're on for local elections up until midnight 10 July. You can't change rolls in the three months before the local elections.

The three-month rule does not affect people enrolling for the first time. If you're Māori and enrolling for the first time, you can choose which roll you'd like to be on.

The electoral roll

The Electoral Commission will provide the enrolment data from the electoral roll. This data is used by the electoral officer to mail voting papers to electors. Voters correctly enrolled by close of business, Friday 1 August 2025 will receive their voting documents in the mail.

People who are not correctly enrolled by close of business Friday 1 August 2025 can still vote in the local election but will need to cast a special vote.

Electors on the unpublished roll

People who have concerns for their personal safety can apply to be registered on the unpublished electoral roll. Their details remain confidential to the Electoral Commission.

The Commission does not provide information from the unpublished roll to third parties, including local authorities.

The Electoral Commission will send a letter to all electors on the unpublished roll letting them know that they need to contact their local electoral officer to participate in the local authority election. Contact details for the appropriate electoral officer will be included in the letter. An example of the letter is included as an appendix in this guide.

Enrolment update pack

From 1 – 11 April, the Electoral Commission sent everyone on the electoral roll an enrolment pack so they could check their details were correct.

The pack included information for voters of Māori descent about the choice between the Māori roll and the general roll. If you're Māori and want to change roll types before the local elections, you need to do it before midnight 10 July.

The pack also included a flyer encouraging everyone to make sure they have their email address and mobile phone number registered with the Commission.

Overseas voters received an insert with eligibility information to enrol and vote if overseas.

An example of the letter that was sent is included as an appendix in this guide.

Candidate nominations checking

Opens **Friday 4 July 2025**

Closes **Noon Friday 1 August**

The Electoral Commission provides a centralised checking service to determine the enrolment status of candidates and their nominators where an electoral officer is not able to confirm the status themselves.

The Electoral Commission will check that these people are currently registered at the address provided. Before we do this, to streamline the checking process, we ask that your candidates and nominators check their enrolment status online at [vote.nz](https://www.vote.nz).

To do this, the Electoral Officer needs to provide candidate and nominator details by sending the following information for each person to la.nominations@elections.govt.nz

- Full name
- Residential address
- Which roll - Māori roll or general roll?

If a person is not registered at the address provided, you can email the candidate's enrolment form with the nomination check email. We will fast track the processing of that enrolment to allow the nomination checks to be completed before the deadline.

All candidates and nominators must be enrolled by 12pm Friday 1 August.

Nominations checking process

Responsible	Local authority electoral officer or delegated person
--------------------	--

Action	Send email
---------------	------------

Address: **la.nominations@elections.govt.nz**

Subject: Nominations Check Local Authority Elections

Email format

Content: Full name
Residential address
Māori roll or general roll

Responsible	Electoral Commission
--------------------	-----------------------------

Monitor incoming email

Action

Check the residential enrolment qualification of both the candidate and the nominator.

Return email with each name marked

- Y/N – Enrolled details match
- Y/N – Roll type matches

Email response to sender

Supporting nominations close

The Electoral Commission provides phone and email support in the final hours of the nomination period to support you.

The nominations support email is la.nominations@elections.govt.nz. Phone support will be provided in the 24 hours prior to closure of nominations on 12noon Friday 1 August via (04) 888 0273. All phone requests **must** be followed up with an email documenting the request, to which the Commission will respond. This is held as a record of the request and check.

If you receive a late nomination for a person who is not enrolled, or not correctly enrolled, you can email the enrolment form with the nomination check email to la.nominations@elections.govt.nz.

We will fast track the enrolment processing to allow the nomination checks to be completed.

Candidate access to elector data

They can only request this data after being nominated to stand as a candidate. The candidate should email data@elections.govt.nz for more information on how to apply.

The Commission will obtain confirmation of the nomination from the relevant council electoral officer and review the request before any data will be released.

There is a fee of \$455.50 per data file. Alternatively, they have the option of purchasing a printed copy of the electoral roll under section 110 of the Electoral Act 1993.

Special votes

Start Tuesday 9 September 2025

Closes Saturday 11 October 2025

The Electoral Commission will check the enrolment status of each elector, including non-resident ratepayers, who cast a special vote.

To ensure the process is secure, the Electoral Commission will provide a **secure file upload service** to transfer special vote data to the Commission.

Electoral officers and councils must use the secure file upload service. Please do not email or call to have special votes checked.

To upload your special vote spreadsheets to the Electoral Commission site you will need a **username and password**.

If you do not have this information or have forgotten it – please contact us at data@elections.govt.nz so we can ensure you have access.

We disconnect the file from the sender to process the information you've provided, so we ask you to please name your file in the below format to ensure we can easily return it to the correct sender.

Name of Local Authority (or Election Provider)_date

Electoral officers should provide the Commission with special votes in a spreadsheet which must include the following information for each elector:

- Full name
- Residential address
- Māori roll or general roll

The request must **not** record if the elector is on the **unpublished** roll.

An example of the details required on the special vote spreadsheet is shown here:

Electoral Officer				Electoral Commission
First Name(s)	Surname	Residential Address	Māori or General roll? M / G (Only complete if relevant to election)	Enrolled Details Match? Y / N

Special vote checking process

Responsible

Local authority electoral officer or delegated person

Complete the spreadsheet. You can send these through for checking daily, however it will be easier for us to receive these in bulk to process.

The spreadsheet file name should follow the below format:

Council Name (or election provider)_date

Each entry must include:

- First name
- Surname
- Residential address
- Māori roll or general roll

Action

Upload spreadsheet to secure site. You can find instructions on how to do this on the following [page](#).

Note if your spreadsheet is not named correctly and we are unable to identify who it's from we will not be able to process it.

If you wish to receive confirmation that the file has been received, you can contact data@elections.govt.nz

Responsible

Electoral Commission

Monitor incoming spreadsheets

Check the residential qualification of each special vote

Action

Update spreadsheet with each name marked:

- Y or N – Enrolled details match

Upload completed spreadsheet to secure site and inform the sender

Special vote spreadsheet – upload process

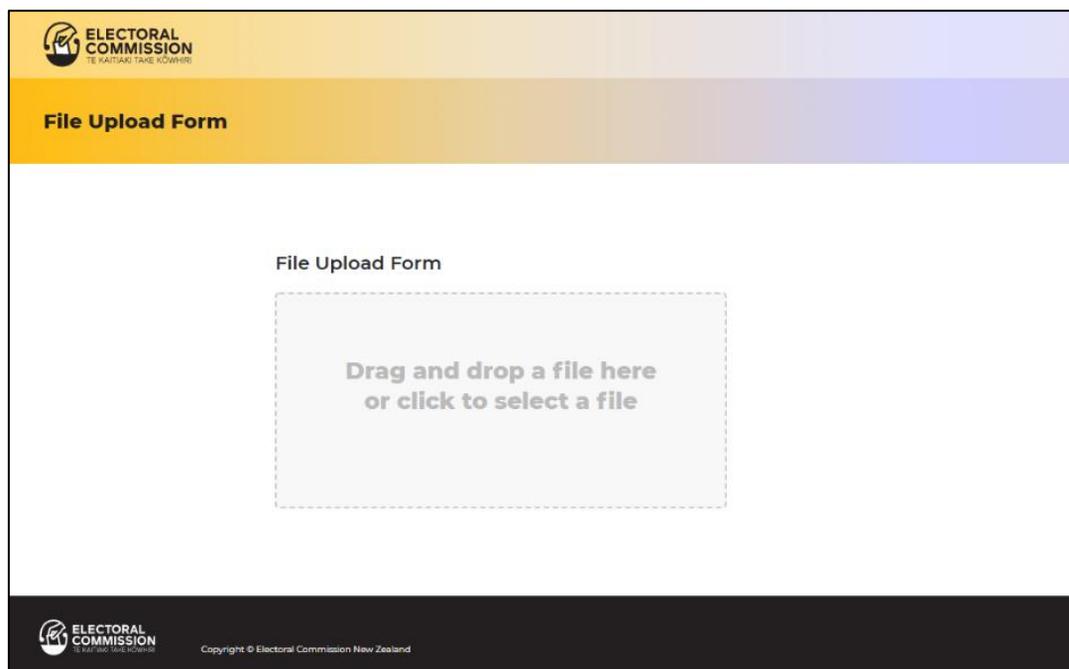
Step 1: Go to <https://enrol.vote.nz/councils/upload/>

Step 2: Enter your username and password to login. If you do not know your login details, please contact data@elections.govt.nz for support.

Step 3: Drag and drop a file or click to select a file to upload (there is no upload button).

The file name should be in the following format: File name: **Name of Local Authority (or Election Provider)_date**

Note you can only upload one file at a time. Please refresh the page if you would like to upload another file.

The image shows a screenshot of a web interface for file upload. At the top left is the Electoral Commission logo with the text 'ELECTORAL COMMISSION' and 'TE KAITIAKI TAKE KŌWHIRI'. Below the logo is a yellow header bar with the text 'File Upload Form'. The main content area is white and contains a dashed rectangular box with the text 'Drag and drop a file here or click to select a file'. At the bottom left is the Electoral Commission logo again, and at the bottom right is the text 'Copyright © Electoral Commission New Zealand'.

Download process

We will email you to advise when the spreadsheet has been processed and is ready to download.

Step 1: Click on the link in the email we send you.

Step 2: Enter your username and password. The link to downloading is different to the link for uploading, however your login details will work for both.

Step 3: Save the zip file to your preferred destination first before unzipping the file.

Step 4: Unzip the spreadsheet.

Step 5: The file will be password protected – enter the password we provide you via text to open the file.

Frequently asked questions

On the following pages, you can find answers to some of the questions we receive during the local elections campaign, to help you answer any questions you may face.

What is the Electoral Commission's role in local elections?

The Electoral Commission's role in local elections is to ensure that electoral roll information is up to date and provided to each council.

Who runs the local elections?

Local elections are run by local councils. The Electoral Commission is not involved in the conduct or administration of local elections.

Who can vote in the local elections?

If you're enrolled to vote, you can vote in local elections where you live. You're eligible to enrol and vote if you are 18 years or older, a New Zealand citizen or permanent resident, and you've lived in New Zealand continuously for 12 months or more at some time in your life.

For electoral purposes, you are a permanent resident if you're in New Zealand legally and not required to leave within a specific time.

How do I know if I'm enrolled?

Go online to **vote.nz** to check if you're enrolled. You can enrol or update your details at **vote.nz** using your New Zealand driver license, New Zealand passport or RealMe verified identity, or call **0800 36 76 56** to ask for an enrolment form to be sent to you.

When do I need to be enrolled by?

Your local council will send voting papers to you in the mail if you're enrolled by 5pm on 1 August.

You can still enrol after that date, but you'll need to contact your council's electoral officer to arrange a special vote.

The last day to enrol to vote in the local elections is Friday 10 October. You need to be enrolled by midnight 10 October.

What is the Māori Electoral Option?

If you're Māori, you can choose to be on the Māori roll or the general roll. This is called the Māori Electoral Option.

What is the difference between the Māori roll and the general roll?

Voters on the general electoral roll will vote for a candidate in a general ward, and voters on the Māori roll will vote for a candidate in the Māori ward in the 2025 local elections.

How do I make my choice?

If you're already enrolled and you're happy with the roll you're on, you don't need to do anything. If you'd like to change rolls for the local elections, you'll need to do this by midnight 10 July. You can change rolls online at vote.nz or call **0800 36 76 56** and ask for an enrolment form to be sent to you.

Why do I need to make the change by 10 July?

Māori can change the roll they are on at any time; except:

- in the 3 months before a general election
- in the 3 months before local elections which are held every 3 years
- before a parliamentary by-election if the change would move you into the electorate where the by-election is being held

What about people who aren't enrolled?

If you're enrolling for the first time and you're Māori you will choose the roll you want to be on – the Māori roll or the general roll. You can enrol and make that choice at any time before the local elections.

Where can I find out more information about the Māori wards or constituencies in my area?

Your local council will have more information on Māori wards and constituencies in your area. A contact list for local councils is available on the Local Government New Zealand website: <https://www.lgnz.co.nz/local-government-in-nz/new-zealands-councils>

Appendix 1

Example letter to electors on the unpublished roll

The following is an example of the letter sent to electors on the unpublished roll. .

16 September 2022

Electoral Commission
PO Box 190
Wellington 6140

0800 36 76 56
unpublished.roll@elections.govt.nz
vote.nz

Tēnā koe

What you need to do to vote in the 2022 local elections
The 2022 local elections are happening soon. Since you're on the unpublished roll, you will not receive voting papers from your local council. This letter explains how to vote.

Contact your Council's electoral officer within 2 weeks of this letter
Contact your Council's electoral officer if you want to vote. Once you contact them, they can arrange a special vote for you.

Electoral Officer Waikato District
0800 922 822
info@electionservices.co.nz
Council's Main Office
15 Galileo Street
Ngāruawāhia

Need help?
If you have any questions about voting, you will need to get in touch with your local electoral officer above.
If you need to update your enrolment details, please email
unpublished.roll@elections.govt.nz

Ngā mihi
Electoral Commission

Back page

What you can vote for

Type of local body	Name of your local body
Local Authority	Waikato District
Ward	Tuakau-Pōkeno General Ward
Regional Council	Waikato
Regional Constituency	Waikato Constituency
Community Board	Tuakau Community

Appendix 2

Enrolment update campaign example letter

The following is an example of the letter sent to all New Zealanders in April to check their enrolment details are correct.

 **ELECTORAL COMMISSION**
TE KAITIAKI TAKE KŌWHIRI

ADDRESS BLOCK
(including barcode)

 **Save time, do it online.**
Check & update your details at vote.nz

Tēnā koe Arthur

Get ready to vote in the local elections

The local elections will be held in October. This is when we choose who represents us on our local councils.

Your local council will send voting papers to you in the mail, so it's important you're enrolled at the correct address by **1 August**.

Are your details correct?

If **YES**, you don't need to do anything - your voting papers will be posted to you.

If **NO**, update your details straight away.

To change your details, either:

- visit vote.nz to check and update your enrolment online, or
- complete and return the form on the next page.

Māori roll or general roll?

If you're of Māori descent, you can choose to be on the Māori roll or the general roll.

If you'd like to change rolls before the local elections, you need to do it by **midnight, 10 July 2025**. You can change rolls online at vote.nz, or complete and return the form on the next page.

Your current enrolment details are:

Mr Arthur Bernard Sample	Date of birth: 1/01/1900
1234 Sample Street	Occupation: Sampler
Sampletown	Phone: 021 123 4567
Sampleville	

Email: arthur.sample@domain.net.nz
You are **not** of New Zealand Māori descent.
You are enrolled on the **general** roll in the **Christchurch Central** electorate.

Your postal address is:
1234 Sample Street
Sampletown
Sampleville

 **ELECTORAL COMMISSION**
TE KAITIAKI TAKE KŌWHIRI

Update your details

Use this form if your details have changed or to change your roll if you're of New Zealand Māori descent

Do it online at vote.nz

Step 1
Your details
Please write clearly using a blue or black pen

Title Mr Mrs Miss Ms Mx Other

Surname or family name _____

First names _____

Date of birth [dd/mm/yyyy] / / Occupation _____
Mobile phone number _____ Other phone number _____

Email address _____

Step 2
Your address

Current NZ home address _____

When did you move into your current home address? [dd/mm/yyyy] / /

What is the last address in New Zealand where you lived for one month or more?
Complete this if you've been at your current address for less than one month or if you're living overseas _____
New Zealand

Step 2A
Are you living overseas?

Are you a New Zealand Citizen Permanent resident

When did you last visit or live in New Zealand? [dd/mm/yyyy] / /

Step 3
Your postal address

Postal address _____

Step 4
Your roll

Please tick **ONE** statement that applies to you.

I am of Māori descent. Please enrol me on the **Māori roll**.

I am of Māori descent. Please enrol me on the **general roll**.

I am not of Māori descent. (You will be enrolled on the **general roll**.)

Step 5
Sign and return

Upload form at vote.nz/upload
Email form to enrol@vote.nz
Post form to Electoral Commission
Freepost 2 Enrol
PO Box 190, Wellington 6140

I declare that:
• I am eligible to enrol at the address I provided in this application
• All the information I have provided is true and correct, and
• I understand that giving false or misleading information is a criminal offence.

Signature _____ Date [dd/mm/yyyy] / /

QR Code & #

12/24 80/23 12/24 80/23 12/24 80/23

#74396 Updated voting address details & change from unpublished to general roll for [REDACTED]

Submitted		Received via		Requester
September 13, 2022 at 09:17		Mail		[REDACTED]
Status	Type	Priority	Group	Assignee
Closed	Question	Urgent	z(OLD) Enrolment - Unpublished Enquiries	Permanently deleted user

This is a complaint/concern about... Enrolment & Community Engagement - Enquiry Type

Not a complaint Unpublished Roll

Total time spent (sec)	Time spent last update (sec)	Channel
473	33	Email

[REDACTED] September 13, 2022 at 09:17

To Whom It May Concern:

I'm sending you a scanned and signed form on behalf of my wife [REDACTED] to update her voting details and to pass on her request to come off of the unpublished roll and to be placed on the general roll.

Thank you for your assistance with this matter.

Sincerely,

[REDACTED]

[REDACTED]

Rangitikei District Council

[REDACTED] [@rangitikei.govt.nz](mailto:[REDACTED]@rangitikei.govt.nz)

[REDACTED]

----- If you have received this email and any attachments to it in error, please take no action based on it, copy it or show it to anyone. Please advise the sender and delete your copy. Thank you. -----

Permanently deleted user September 13, 2022 at 11:49

Kia ora [REDACTED]

Thanks for sending this form in on their behalf.

I've uploaded your form into our system, and it will be processed within 5 working days.

To return to the main roll, I will be in contact with her directly.

Have a great day

Ngā mihi,

[REDACTED] Operations Support Officer | Electoral Commission | Te Kaitiaki Take Kōwhiri | PO Box 3220 | Level 9, 34 – 42 Manners Street | Wellington | 6140 | Phone [REDACTED]

Permanently deleted user September 13, 2022 at 11:50

contacted [REDACTED] [#74411](#)

Internal note

September 13, 2022 at 11:54

Hi

Thank you for helping my wife out.

Yesterday I sent in a scanned, signed form online for myself to also update my voting details and to move from the unpublished to the general roll. Will it be faster if I ask you to also help me out? If so, here is the attached signed form.

Thanks a lot,

Rangitikei District Council
[@rangitikei.govt.nz](mailto:)

----- If you have received this email and any attachments to it in error, please take no action based on it, copy it or show it to anyone. Please advise the sender and delete your copy. Thank you. -----

Permanently deleted user September 14, 2022 at 13:58

Kia ora

Thanks for sending us your form.

I've uploaded your form into our system, and it will be processed within 5 working days.

If you wish to return to the main roll, you will need to submit a signed request stating that you no longer need to be on the Unpublished Roll.

You can scan or take a picture of your signed request, and email it to unpublished.roll@elections.govt.nz

As soon as we receive your signed request, we will process it and a confirmation letter will be sent to you.

Please don't hesitate to contact me if you have any questions.

Ngā mihi

| Operations Support Officer | Electoral Commission | Te Kaitiaki Take Kōwhiri | PO Box 3220 | Level 9, 34
- 42 Manners Street | Wellington | 6140 | Phone

September 19, 2022 at 14:50

Thank you, I've submitted the request.

Kind regards,

Rangitikei District Council
[@rangitikei.govt.nz](mailto:)



----- If you have received this email and any attachments to it
in error, please take no action based on it, copy it or show it to anyone. Please advise the sender and delete your
copy. Thank you. -----

Support Software by **Zendesk**

#74673 Other enquiry from [REDACTED]

Submitted September 17, 2022 at 01:37
Received via Mail
Requester [REDACTED]

Status	Type	Priority	Group	Assignee
Closed	Question	Urgent	z(OLD) Enrolment - Operations	[REDACTED]

This is a complaint/concern about...	Complaint resolution	Complaint
Enquiry Handling	Referred to LGNZ/local MP	Yes
Enrolment & Community Engagement - Enquiry Type	Total time spent (sec)	
Other	538	
Time spent last update (sec)	Channel	Local Body Election
10	Email	Yes

[REDACTED] September 17, 2022 at 01:37

Name: [REDACTED]

Email: [REDACTED]

From site: elections.nz

Subject: Other

Type: Complaint

Message:

I wish to file a formal complaint of electoral interference and bias by corrupt local officials. I have the evidence in official documents submitted to the Marton District Court and in official correspondence regarding my unlawful detainment in custody. The Rangitikei District regional elections can now also be considered as undemocratic due to the breach of privacy and public disclosure of legally privileged information by [REDACTED] of the Wanganui Chronicle. I have also filed a formal complaint against Leighton Keith for his abusive, disparaging and intentional defamatory comments based on false assumptions. [REDACTED] Mayoral Candidate Rangitikei District 2022.

[REDACTED] September 17, 2022 at 02:18

To whom it may concern,

To further my formal complaint against [REDACTED] and multiple corrupt local officials, I wish to be very clear, I have evidential proof of claim in official signed correspondence and multiple independent witnesses.

I also have evidence to show corruption involving [REDACTED] of the Supreme Court who is directly involved in the Court of Appeal recall dated 18 May 2022, in which he directly contradicts the Official statements made by Microsoft Inc in relation to their official products and services, international law and independent digital forensic experts. [REDACTED] is not an I.T. specialist and is not qualified to discredit or disregard their professional opinions in favour of his own.

Regards,

[REDACTED]

Mayoral candidate for Rangitikei, 2022

[REDACTED] September 19, 2022 at 15:39

Kia ora [REDACTED]

Thanks for getting in touch.

While the Commission provides electoral rolls to local councils for local body elections, it plays no other role in the local elections and we cannot offer any advice regarding your complaint.

We recommend you contact either the Chief Executive for LGNZ or your local MP who will be able to look into this for you.

Ngā mihi

[REDACTED] | Operations Support Officer | Electoral Commission | Te Kaitiaki Take Kōwhiri | PO Box 3220 | Wellington
| 6140 | [REDACTED]

Support Software by **Zendesk**

#75231 My Electoral Roll Registration

Submitted **Received via** **Requester**

September 22, 2022 at 14:40 Mail [REDACTED]

Status **Type** **Priority** **Group** **Assignee**

Closed Question Normal z(OLD) Enrolment - Operations [REDACTED]

This is a complaint/concern about... **Enrolment & Community Engagement - Enquiry Type**

Not a complaint Proof of address / confirmation of current details

Total time spent (sec) **Time spent last update (sec)** **Channel** **Local Body Election**

639 610 Email Yes

[REDACTED] September 22, 2022 at 14:40

Hi

I am [REDACTED] of [REDACTED] As of 12 August 2022 I was correctly listed on the electoral roll and that registration was valid enough to go through the candidate verification process for me standing as a Councillor candidate in the Central Ward of the Rangitikei District.

On Monday of this week I received a text advising my electoral roll details were out of date. I accessed the Vote NZ web site and went through the ID process. When my details appeared they were all greyed out, so I went through the process of confirming them all. The result of all this is sometime between 12 August and 19 September someone has accessed my electoral roll details and effectively removed me from the roll. This means I have not received voting papers for the 2022 Local Government elections and I have had to apply to become a special voter.

I am very concerned that someone or an organisation (like a Council) can access enrolment details and invalidate them.

I am seeking responses to the following questions:

- 1) From the tracking in your database can you please tell me on what date my voter enrolment details were changed?
- 2) At the date and time my enrolment details were changed who was logged onto the Rangitikei District Council portal of the electorate database?
- 3) Can a District Council staff member remove a potential voter from the electoral roll?

There are some very important issues at stake with my experiences and it would be very much appreciated if a response to this email and my queries could be accorded some urgency

[REDACTED]

[REDACTED] Telephone [REDACTED]

[REDACTED] September 23, 2022 at 13:32

Kia ora [REDACTED]

Thanks for getting in touch.

When we sent a form to you at the end of June 2022 was returned to us marked GNA - maybe this was because the postal address was no longer valid.

It did not remove you from the roll but did start a process to advise you to update your details.
I can see that you have updated your details on 20/9/22 and confirmation is being e-mailed to you.

With regards to your questions:

1. The GNA details were actioned on 9/9/22
2. Nobody from the Local Council can log into the Electoral Commission database - we send the information about enrolled electors to them.
3. No they cannot remove any elector

Let me know if you require any further assistance.

Ngā mihi

Operations Support [REDACTED] | Electoral Commission | Te Kaitiaki Take Kōwhiri | PO Box 3220 | Wellington | 6140 |
Phone [REDACTED]

Support Software by **Zendesk**

#77800 Other enquiry from [REDACTED]

Submitted November 5, 2022 at 13:44
Received via Mail
Requester [REDACTED]

Status Closed
Type Question
Priority Urgent
Group z(OLD) Enrolment - Operations
Assignee [REDACTED]

Complaint resolution emailed
Complaint Yes
Enrolment & Community Engagement - Enquiry Type Māori roll
Total time spent (sec) 3020
Time spent last update (sec) 560
Channel Email
Local Body Election Yes

[REDACTED] November 5, 2022 at 13:44

Name: [REDACTED]

Email: [REDACTED]

From site: elections.nz

Subject: Other

Type: Complaint

Message:

Tena Koe, I would like to submit a formal Complaint in regard to the adoption of the Maori Ward, segregated voting process, recently used by the Rangitikei Council 2022. Maori Roll was instated to validate the x2 parliamentary seats for Maori 1849, this roll was not activated until 1949 elections. The Maori roll was never intended or designed for district/ local elections. I have asked my local Council for statistics relating to the acceptance of the Maori Ward, but my Council were unable to provide me these details. In my recent local Council elections I was segregated from my family & community by this Maori ward process. I was able to vote for a Mayor & due to 1 delegate on the Maori Ward my vote was not necessary. I was unable to vote for my Community Council representatives. I do not know the Maori Ward delegate, never heard of or met this person yet she received my vote without my consent. I have spoken to local people about this as our Community was asked for feedback on the Maori Ward. I myself had disagreed with this process, my reason being, if you wish to stand for a Councillor position you do so on your own merit, passion & dedication for your community, not because of your Culture. I have been a community committee representative for the last few years, I questioned & informed my peers & friends on their thoughts, & had they been aware by accepting the Maori Ward, those on the Maori roll would not be able to vote for local Council representatives, they would not have supported it. They have all mentioned there was no information to say those on the Maori roll would lose the right to support local Council nominees. This process has now clearly put me outside of my Community, separate from the community I wholeheartedly support, the local councillors in my Community are no longer the people I can access or support as I was not a necessary vote in their placement? So I feel if I didn't support them, I am not entitled (morally) to use them. This has embarrassed me & I am truly let down by this segregation act. Questions: 1. If this Maori ward pertained directly & solely to those on the Maori roll, why was the choice of acceptance applied to All/General public? Should it have solely been offered to those existing on the Maori roll, as it would only directly effect their choice? 2. In making my call to Council in regard to this matter, the first solution offered was for me to change roll? Is that the primary answer? I am very concerned at the current political & cultural manipulation being filtrated into our existing blended societies. This process & other Cultural seperative initiatives are destroying many existing family unions & generational relationships. Are you too not concerned? And statistically speaking, in my home lives 3 Maori, 1 on the Maori roll & 2 on the General. I am pleased the other 2/3rd's of my family are able to be supported by my local reps, but truly let down for my position! You have no right to use the Maori roll for anything other than parliamentary voting!!! I look forward to the open opportunity to address this issue & to ensure the Maori roll is not misused any further or in the future! I am on the Maori roll, I am a result of the treaty partnership , I am a New Zealander, stop taking my rights to live in this Country in peace! It is not yours, it is ours don't forget that. Look forward to your response. Naku Noa, [REDACTED]

[REDACTED] November 10, 2022 at 15:54

Afternoon [REDACTED]

Thank you for your email dated 5 November.

Unfortunately, I am not able to assist with this matter as the Electoral Commission does not have responsibility for administering local council electoral wards.

The local councils are responsible for the conduct and administration of local elections in accordance with the local electoral legislation. Each local council appoints an electoral officer to run their election on their behalf. The role of the Electoral Commission in local elections is limited to maintaining the electoral rolls, which includes ensuring voters are enrolled to vote in the run up to the local elections and provided roll data to each council so they can conduct the elections.

Your concerns about the māori wards and how they were implemented needs to be directed to the [electoral officer](#) in the first instance. You can also find out more on the Local Government New Zealand's website [here](#).

Ngā mihi

Ngā mihi

[REDACTED]
Advisor Enrolment Integrity | Electoral Commission | Te Kaitiaki Take Kōwhiri

PO Box 3220, Wellington 6140

Support Software by **Zendesk**

From: [L & P Enquiries](#)
To: [REDACTED]
Subject: RE: [Legal Enquiry] Candidate complaint
Date: Monday, 19 June 2023 10:59:12 am

Kia ora [REDACTED]

Thank you for contacting the Electoral Commission.

For parliamentary elections, the rules in the Electoral Act 1993 allow for election advertising and campaigning to be displayed at any time (other than on election day) subject to any local authority rules regulating when, where, and how election signs can be displayed. This means that a party or candidate does not have to wait until a certain date to start publishing election advertising.

All election advertisements require a promoter statement to be clearly displayed, stating the name and address of the person that has instigated it. More information can be found on the [Advertising and campaigning](#) page on our website.

For local rules regulating election signs, we would encourage you to contact your council directly.

Ngā mihi
Dean

Dean [REDACTED] | **Senior Advisor Legal** | **Electoral Commission** | Te Kaitiaki Take Kōwhiri
PO Box 3220 | Level 10, 34-42 Manners Street | Wellington

[REDACTED]

It was CC'd to:

From: [REDACTED]
Date: Fri, Jun 16, 2023 at 5:14 am
Good morning,

I am not a political person and a genuine swing voter/normally National. But I am disappointed by the National candidate for Rangitikei putting her signs up across the electorate in breach of local body rules and district plans.

A colleague of mine complained to a local council who directed the candidate to take them down over a week ago but they're still up and up across the region. This is after New Plymouth candidates were directed to take theirs down.

I have emailed the National leader, campaign manager, secretary, party president and the candidate but no one has responded and their signs are still up in breach of rules.

Can the Commission look into this? Every council is treating this differently despite rules being the same for many of them and the signs clearly being electioneering signs...

Kind regards,



#104081 Overseas voting enquiry from [REDACTED]

Submitted September 19, 2023 at 16:39
Received via Mail
Requester [REDACTED]

Status Closed
Type Question
Priority High
Group Overseas - General
Assignee Permanently deleted user

Total time spent (sec) 512
Time spent last update (sec) 436
Channel Email
Enquiry Type Voting in an Election
Complaint about Other
Sub Enquiry Type (Voting Services) General voting
Dissatisfaction Complaints

[REDACTED] September 19, 2023 at 16:39

Name: [REDACTED]

Email: [REDACTED]

From site: elections.nz

Subject: Overseas voting

Type: Complaint

Message:

I am a ratepayer of two properties in the Rangitikei district. Although I am able to vote electronically in the general election, I have failed to be able to vote in the local elections for local candidates and mayor. In fact I received the voting papers in the mail 4 weeks after the local election. I have tried contacting the local Mayor prior to the last 2 local elections and he apologised and said there was nothing he could do. My complaint is my inability to vote in local elections. Can you please explain why you cannot update the antiquated voting system for local elections so I can vote electronically. I am presently residing in Western Australia. Many thanks [REDACTED]

[REDACTED] September 20, 2023 at 09:17

Internal note

Hi [REDACTED]

I know this is not an overseas enquiry but thought you may know where to send it to?

Permanently deleted user September 21, 2023 at 16:22

Good afternoon [REDACTED]

Thank you for your enquiry.

The Electoral Commission is responsible for conducting parliamentary elections and referendums. Local body elections are conducted by each individual council. You are correct, the download service is currently only provided for parliamentary elections and is not available for the local body elections.

To find out more about how to vote from overseas in the local body elections, the best person to contact will be the Electoral Officer at your local council. Contact details are available online at [Electoral officers - Vote 22 | Pōti 22 \(votelocal.co.nz\)](#).

Thank you

Nga Mihi



Support Software by **Zendesk**

#131003 Rangitikei 2024 Southern Ward By-election form please

Submitted **Received via** **Requester**
April 9, 2024 at 09:13 Mail [REDACTED]

Status **Type** **Priority** **Group** **Assignee**
Closed Question High Enquiries [REDACTED]

Total time spent (sec) **Time spent last update (sec)** **Channel** **Enquiry Type**
1294 388 Email General enquiries

Sub Enquiry Type (General enquiries)
General

[REDACTED] April 9, 2024 at 09:13

Hi team,

Can I please have 2x forms to vote for the Southern Ward By-election for the Rangitikei.

Cheers team,

[REDACTED]

[REDACTED]

sion to read, copy,

If you have received it in error, please notify me immediately and delete this email. Thank you.

[REDACTED] April 9, 2024 at 10:03

Kia ora [REDACTED]

Thank you for your email.

We don't run the Councils Local Body Elections or their by-elections here sorry, you will need to contact the council directly.
Here are their details for you: [By-Election 2024 - Southern Ward: Rangitikei District Council](#)

Have a good day.

Ngā mihi,

[REDACTED] Operations Support | Electoral Commission | Te Kaitiaki Take Kōwhiri

PO Box 3220, Wellington 6140

██████████ April 9, 2024 at 10:08

Hi ██████████

Fab thanks for your prompt reply.

This email was listed as a contact on the RDC page for the by-election which is why I emailed you, see below.

I will contact RDC directly, thanks!

Further Notice of Southern Ward By-election



[View as notice as a PDF](#)

The nomination period to fill the extraordinary vacancy for the Southern Ward has now closed. Nominations have been received from:

- ANDERSON Mark (Independent)
- CHRISTISON David (Independent)
- REID Gail (Independent)
- SHARLAND Paul

A voting process is required to determine the successful candidate and will be conducted by postal voting using the First Past the Post (FPP) electoral system. Voting will open on Thursday 21 March and close at midday on Friday 12 April 2024. Candidate names will be listed in random order on the voting papers.

Enrolment Arrangements

Residential electors within the Southern Ward area who are not listed on the final electoral roll for this by-election can enrol or amend their enrolment details on the electoral roll on or before 5pm Thursday 11 April 2024:

- Online at www.vote.nz
- By texting your name and address to 3676 to get a form sent to you
- By calling 0800 36 76 56 to ask for a form to be sent to you
- By email request to enquiries@elections.govt.nz

██████████ April 9, 2024 at 12:03

Kia ora ██████████

You may not have received your voting papers because your details may not be up to date. Below is information on how to check and update your details online, but you will need to contact the council to get your voting papers.

You can enrol or update your details online at vote.nz using your New Zealand driver licence, New Zealand passport or RealMe verified identity.

Alternatively, you can also sign the attached enrolment form and return it by uploading it to our enrolment team at vote.nz/upload or by emailing it back to me.

Let me know if you would prefer to receive a form by post with a return envelope.

Ngā mihi,
██████████

██████████ | Operations Support | Electoral Commission | Te Kaitiaki Take Kōwhiri

PO Box 3220, Wellington 6140

██████████ April 9, 2024 at 12:40

Thanks ██████████ I have contacted RDC directly.

The below does not apply as voting papers were generic and did not include any personal details. I contacted you as directed by the RDC website, which we have found to be an incorrect step.

Thanks anyway for your reply, much appreciated. Have a fab day,

[REDACTED]

[REDACTED] April 9, 2024 at 12:46

Hi [REDACTED]

My apologies – I didn't realise/understand that the by-election papers are linked to the voting papers, sorry! Having a major slow day.

I'll complete the form and get it back to you soon, sorry for being "that guy".

[REDACTED]

From: [REDACTED]
Sent: Tuesday, April 9, 2024 12:38 PM
To: Support <enquiries@vote.nz>
Subject: RE: [Electoral Commission] Re: Rangitikei 2024 Southern Ward By-election form please

Thanks [REDACTED] I have contacted RDC directly.

The below does not apply as voting papers were generic and did not include any personal details. I contacted you as directed by the RDC website, which we have found to be an incorrect step.

Thanks anyway for your reply, much appreciated. Have a fab day,

[REDACTED]

From: Support <enquiries@vote.nz>
Sent: Tuesday, April 9, 2024 12:04 PM
To: [REDACTED]
Subject: [Electoral Commission] Re: Rangitikei 2024 Southern Ward By-election form please

##- Please type your reply above this line -##

[REDACTED]

[REDACTED]

Your request (131003) has been updated. To add additional comments, reply to this email.

[REDACTED] (Electoral Commission)

9 Apr 2024, 12:03 NZST

Kia ora [REDACTED]

You may not have received your voting papers because your details may not be up to date. Below is information on how to check and update your details online, but you will need to contact the council to get your voting papers.

You can enrol or update your details online at vote.nz using your New Zealand driver licence, New Zealand passport or RealMe verified identity.

Alternatively, you can also sign the attached enrolment form and return it by uploading it to our enrolment team at vote.nz/upload or by emailing it back to me.

Let me know if you would prefer to receive a form by post with a return envelope.

Ngā mihi,
[REDACTED]

[REDACTED] | Operations Support | Electoral Commission | Te Kaitiaki Take Kōwhiri

PO Box 3220, Wellington 6140

[REDACTED]
9 Apr 2024, 10:08 NZST

Hi [REDACTED]

Fab thanks for your prompt reply.

This email was listed as a contact on the RDC page for the by-election which is why I emailed you, see below.

I will contact RDC directly, thanks!
[REDACTED]



Attachment(s)

[~WRD2285.jpg](#)

 (Electoral Commission)

9 Apr 2024, 10:03 NZST

Kia ora 

Thank you for your email.

We don't run the Councils Local Body Elections or their by-elections here sorry, you will need to contact the council directly.

Here are their details for you: [By-Election 2024 - Southern Ward: Rangitikei District Council](#)

Have a good day.

Ngā mihi,

 | Operations Support | Electoral Commission | Te Kaitiaki Take Kōwhiri

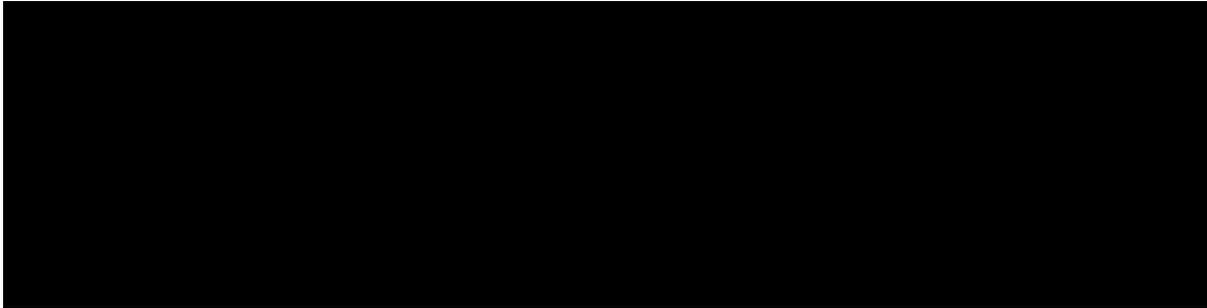
PO Box 3220, Wellington 6140


9 Apr 2024, 09:13 NZST

Hi team,

Can I please have 2x forms to vote for the Southern Ward By-election for the Rangitikei.

Cheers team,



ission to

r
If you have received it in error, please notify me immediately and delete this email. Thank you.

Attachment(s)

[image001.png](#)

Need help?

Get in touch with us and we'll help you find what you're looking for.

[CONTACT US](#) 

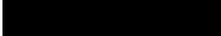


© Electoral Commission | [vote.nz](#) | [elections.nz](#)



This email is a service from Electoral Commission. Delivered by [Zendesk](#)

[ZWZW1N-365EN]

 April 9, 2024 at 13:14

Hi again 

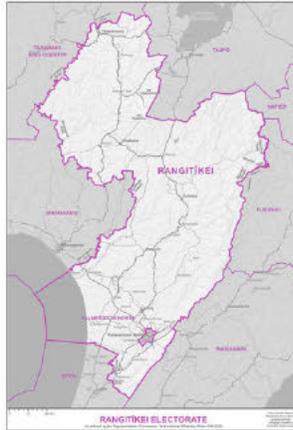
Attached are the completed forms for my husband and I. I tried to leave you alone and upload these myself via vote.nz/upload, however when I did it told me my details are already correct, so there's nothing I've

added on the form that has changed 😬

██████████ — you're enrolled!

Your current electorate

You are currently enrolled at ██████████ on the general roll in the Rangitikei electorate.



Have your details changed?

If you've changed your address or contact details recently, check and update them now.

**REVIEW AND
UPDATE**

From: ██████████
Sent: Tuesday, April 9, 2024 12:46 PM
To: Support <enquiries@vote.nz>
Subject: FW: [Electoral Commission] Re: Rangitikei 2024 Southern Ward By-election form please

Hi ██████████

My apologies – I didn't realise/understand that the by-election papers are linked to the voting papers, sorry! Having a major slow day.

I'll complete the form and get it back to you soon, sorry for being "that guy".

From: ██████████
Sent: Tuesday, April 9, 2024 12:38 PM
To: Support <enquiries@vote.nz>
Subject: RE: [Electoral Commission] Re: Rangitikei 2024 Southern Ward By-election form please

Thanks ██████████ I have contacted RDC directly.

The below does not apply as voting papers were generic and did not include any personal details. I contacted you as directed by the RDC website, which we have found to be an incorrect step.

Thanks anyway for your reply, much appreciated. Have a fab day,

From: Support <enquiries@vote.nz>
Sent: Tuesday, April 9, 2024 12:04 PM
To: ██████████
Subject: [Electoral Commission] Re: Rangitikei 2024 Southern Ward By-election form please

##- Please type your reply above this line -##

[REDACTED]

Your request (131003) has been updated. To add additional comments, reply to this email.

[REDACTED] (Electoral Commission)

9 Apr 2024, 12:03 NZST

Kia ora [REDACTED]

You may not have received your voting papers because your details may not be up to date. Below is information on how to check and update your details online, but you will need to contact the council to get your voting papers.

You can enrol or update your details online at vote.nz using your New Zealand driver licence, New Zealand passport or RealMe verified identity.

Alternatively, you can also sign the attached enrolment form and return it by uploading it to our enrolment team at vote.nz/upload or by emailing it back to me.

Let me know if you would prefer to receive a form by post with a return envelope.

Ngā mihi,

[REDACTED]

[REDACTED] | Operations Support | Electoral Commission | Te Kaitiaki Take Kōwhiri

PO Box 3220, Wellington 6140

[REDACTED]

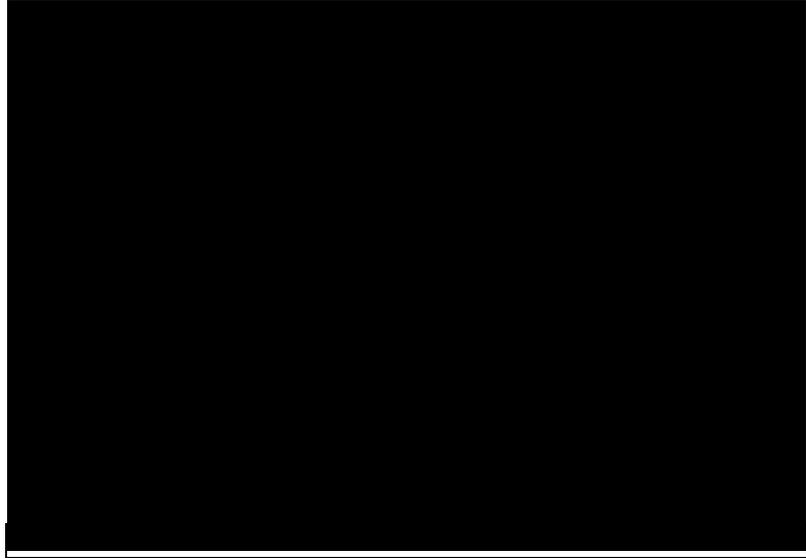
9 Apr 2024, 10:08 NZST

Hi [REDACTED]

Fab thanks for your prompt reply.

This email was listed as a contact on the RDC page for the by-election which is why I emailed you, see below.

I will contact RDC directly, thanks!



Attachment(s)

[~WRD2285.jpg](#)

██████████ (Electoral Commission)

9 Apr 2024, 10:03 NZST

Kia ora ██████████

Thank you for your email.

We don't run the Councils Local Body Elections or their by-elections here sorry, you will need to contact the council directly.

Here are their details for you: [By-Election 2024 - Southern Ward: Rangitikei District Council](#)

Have a good day.

Ngā mihi,



| Operations Support | Electoral Commission | Te Kaitiaki Take Kōwhiri

PO Box 3220, Wellington 6140

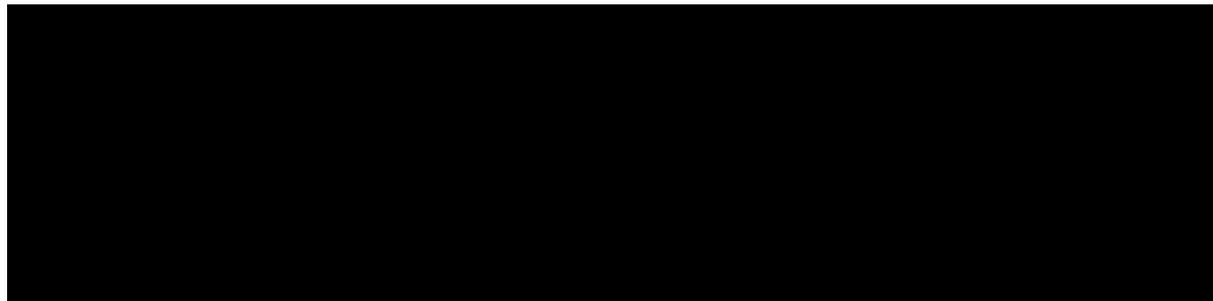


9 Apr 2024, 09:13 NZST

Hi team,

Can I please have 2x forms to vote for the Southern Ward By-election for the Rangitikei.

Cheers team,



ission to

If you have received it in error, please notify me immediately and delete this email. Thank you.

Attachment(s)

[image001.png](#)

Need help?

Get in touch with us and we'll help you find what you're looking for.

[CONTACT US](#)



© Electoral Commission | [vote.nz](#) | [elections.nz](#)



This email is a service from Electoral Commission. Delivered by [Zendesk](#)

[ZWZW1N-365EN]

██████████ April 9, 2024 at 13:50

Kia ora ██████████

Thanks for sending us your enrolment form.

I've uploaded it into our system, and it will be processed as soon as possible.

Enjoy the rest of your day.

Ngā mihi
██████████

██████████ | Operations Support | Electoral Commission | Te Kaitiaki Take Kōwhiri

PO Box 3220, Wellington 6140

Support Software by **Zendesk**

#156254 Checking Manawatū-Rangitīkei & Macrons

Submitted August 4, 2025 at 10:19
Received via Mail
Requester [REDACTED]@horizons.govt.nz [REDACTED]@horizons.govt.nz

CCs

LA Nominations <la.nominations@elections.govt.nz>, Warwick Lampp <wlampp@electionz.com>

Status	Type	Priority	Group	Assignee
Closed	Question	Low	Enrolment	[REDACTED]

Total time spent (sec)	Time spent last update (sec)	Channel	Enquiry Type
96	3	Email	General enquiries

Sub Enquiry Type (General enquiries)

General

[REDACTED]@horizons.govt.nz August 4, 2025 at 10:19

Hi Warwick,

Just noticed that there may be a bit of issue with the spelling of Manawatū-Rangitīkei (Macrons).

- The word Manawatu has a macron over the u - Manawatū
- The word Rangitīkei has a macron over the second i - Rangitīkei

We found this in one of the proofs – [REDACTED] emailed me which I will forward to you shortly.

[REDACTED]

[REDACTED] | Governance Team Member
[REDACTED] | Horizons Regional Council | 0508 800 800
Working hours are Monday to Friday 7.30am to 4.00pm

This email is covered by the disclaimers which can be found here: <https://www.horizons.govt.nz/about-our-region-and-council/terms-conditions>

[REDACTED] August 4, 2025 at 10:28

Request [#156256](#) "[REDACTED] FW: Please check ..." was closed and merged into this request. Last comment in request [#156256](#):

Dear Candidate

Thank you for submitting your nomination which has now been processed and accepted.

Issue: **Manawatū-Rangitikei Regional Constituency**

Name to be listed on voting documents: [REDACTED]

Affiliation: [REDACTED]

Public email address: [REDACTED]

Public phone number: [REDACTED]

Attached is your sample profile layout, showing how your information is currently set to be presented to voters if a voting process is required for the election you have been nominated for. Final formatting may change depending on printer requirements.

Please note that I have yet to review the content of your profile. If, as part of that review I note that changes are required, I will contact you to discuss.

Please check the attached sample profile and the details above. If everything is correct, no further action is required.

The sample profile reflects the information provided with your nomination. If you notice any inaccuracies, please email gnominations@electionz.com with the necessary corrections.

Note: This is not an opportunity to revise your profile content or change your photo.

Your name, affiliation (if any), and public contact details (if provided) have been made public and may be used by media and other interested individuals or groups to contact you about your candidacy. If your public contact details listed above require changing, please email the changes to gnominations@electionz.com

If you have not already done so, you are strongly advised to read the Candidate Handbook to fully understand your responsibilities and rules around campaigning and conduct. The candidate handbook is available from the Horizons Regional Council website.

Please do not reply to this email as replies are unmonitored.

Yours sincerely / Nāku nā

Warwick Lampp – Electoral Officer

Horizons Regional Council

You can learn more about electionz.com here.

Our Privacy Policy and Security Statement is available at www.electionz.com/privacy.

Unsubscribe here.

This email is covered by the disclaimers which can be found here: <https://www.horizons.govt.nz/about-our-region-and-council/terms-conditions>

██████████ August 11, 2025 at 13:54

Internal note

Not for us, solving

Support Software by **Zendesk**

#156302 Overseas voting enquiry from [REDACTED]

Submitted August 4, 2025 at 13:25
Received via Mail
Requester [REDACTED]

Status Closed
Type Question
Priority Low
Group Enquiries
Assignee [REDACTED]

Total time spent (sec) 247
Time spent last update (sec) 247
Channel Email
Enquiry Type Enrolling to Vote or updating my details

Sub Enquiry Type (Enrolment)
Eligibility to enrol

Tina Nevill August 4, 2025 at 13:25

Name: [REDACTED]

Email: [REDACTED]

From site: elections.nz

Subject: Overseas voting

Type: Enquiry

Message:

I have been told in the past that I am not able to vote in local elections as I am currently living in Western Australia. I am registered as a voter in Rangitikei District. Can you please advise if I can now vote electronically in the NZ local elections? I also want to place my vote in the referendum against Māori wards. Regards [REDACTED]

[REDACTED] August 4, 2025 at 18:21

Kia ora [REDACTED]

Thanks for getting in touch.

You can enrol and vote from overseas if one of the following statements are true:

- You are a New Zealand citizen who has been in New Zealand within the past three years, or
- You are a permanent resident of New Zealand who has been in New Zealand within the past twelve months.

You can enrol or update your details online at vote.nz using your New Zealand driver licence, New Zealand passport or RealMe verified identity.

Alternatively, you can also sign the attached enrolment form and return it by uploading it to our enrolment team at vote.nz/upload or by emailing it back to me.

The local body elections are conducted by postal vote. They do use the information on the electoral roll to mail out voting papers.

The Electoral Commission doesn't run the local council elections or their by-elections.

Parliamentary elections are run by the Electoral Commission. The Electoral Commission is not involved in the voting process, management, or oversight of local council elections. These elections are overseen by the [Local Elections - dia.govt.nz](https://www.local-elections.govt.nz) and governed by the Local Electoral Act 2001.

If you are eligible to be on the electoral roll, I suggest you try contacting the electoral officer at your local council to see if they can make alternative arrangements. You can find a list of contact details for each council Electoral

Officer here: [Electoral officers - Vote 25 | Pōti 25](#)

Ngā mihi

██████████ | Enrolment Support | Electoral Commission | Te Kaitiaki Take Kōwhiri | PO Box 190 | Wellington | 6140 |
Phone 04 888 0273

Support Software by **Zendesk**

#161233 Profanity Used in Council Advertising

Submitted **Received via** **Requester**

September 12, 2025 at 11:59

Mail

[REDACTED]

Status **Type** **Priority** **Group** **Assignee**

Closed

Question

High

Enquiries

[REDACTED]

Total time spent (sec) **Time spent last update (sec)** **Channel** **Enquiry Type** **Complaint about**

933

933

Email

General enquiries

Other

Sub Enquiry Type (General enquiries) **Dissatisfaction**

General

Complaints

[REDACTED] September 12, 2025 at 11:59

Rangitikei District Council Comms dept has used an excessively profane hastag to advertise voting.

#GTFOAV

I.e. Get the f\$%k out and vote.

While I am 100 % OK with increasing the vote turnout, I am not OK with using profanity in a public campaign.

They tried to gaslight my complaint by saying, the word is not used, it is beeped out and that many would substitute in their own words, such as "Frick"

Some people think it's funny, but the silent majority have seen their backlash and choose to remain silent on the issue.

I am not buying this, and while I have exhausted all complaint avenues with RDC, I wonder where to turn next.

I'd send more images, but the short vid has reached the limit.
Here's the offending yt clip.

<https://www.youtube.com/watch?v=Kt69Ffxolv8&t=53s>

[REDACTED] September 12, 2025 at 12:16

Kia ora,

Thank you for your email.

The Electoral Commission don't run the local council elections or their by-elections.

Parliamentary elections are run by the Electoral Commission. The Electoral Commission is **not** involved in the voting process, management or oversight of local council elections. These elections are overseen by the [Department of Internal Affairs](#) and governed by the Local Electoral Act 2001.

I suggest you try contacting your local council or Local Government New Zealand, here is a link to their details: [LGNZ/ Contact Us](#)

Enjoy the rest of your day.

Ngā mihi,

[REDACTED]

[REDACTED] | Operations Support Officer | Electoral Commission | Te Kaitiaki Take Kōwhiri | Private Bag 999025
Manukau 2241

Extract has been prepared and uploaded to your secure portal: <https://enrol.vote.nz> (insert correct folder link)

Download instructions:

1. Click on the URL above. Note if the link doesn't work for you on the first go, you may need to try opening it in a different browser to what you normally use.
2. Enter username and password. Please note that your login details will always remain the same.
 - Username: xxxxxxxxx
 - Password: the password will be sent through to your mobile.
3. Save the zip file to your preferred destination **before** unzipping the file.
 - Please note that the decompression software built into Windows 11 doesn't support decrypting AES-256 encrypted files which is the standard we use. We would suggest third party software like 7zip or WinZip to handle this.
4. Unzip the file.
 - The files are also password protected, I will also text this through to your mobile.
 - Please note the file password is different to your login password. The file password will be different for each extract provided.

Please note the data may only be used for the purpose as set out in your application and must not be used for any other purpose. You must always ensure the data is safeguarded against loss, unauthorised access, or other misuse.

You must not retain the data for longer than required. As soon as the data is no longer required, please ensure that any copy that has been saved onto another device is securely and permanently destroyed.

I'll send through the portal login password and file password to your mobile xxxxxxxxxxxxxx now.

Let me know if you have any questions.



GUIDANCE NOTES

About the supply of data to a local authority

The Electoral Commission may supply an electronic list of electors (the list) to an electoral official of a local authority, for the purpose of any by-election or poll that is required by or under any Act under section 113 of the Electoral Act 1993. If an electoral official of a local authority requires specified information for any other purpose, and the latest information already available is not suitable for the purpose, the electoral official may make an application to the Commission for the information.

Completing your application

Please read the guidance notes accompanying this form before completing your application.

- Complete all applicable sections on the application.
- The application must be signed by the electoral official of the local authority.
- An alternate contact for the local authority must be provided and the application must indicate who the list is to be sent to.

Lodging an application

Completed applications can be lodged by:

Email to: data@elections.govt.nz
Post to: Electoral Commission
PO Box 3220
Wellington 6140

Timeframe

The Commission will endeavour to assess applications within 5 working days of receipt. However, it may take longer during busy election periods.

Cost for supply of the list of electors

There is no charge for the supply of electoral data to the local authority electoral official for the purposes of any election, by-election or poll required by or under any Act.

There is a fee of **\$455.50** (incl GST) per extract for the supply of an electronic list to an electoral official for any other purpose. If an application is approved, applicants will be invoiced after the list is extracted. Payment is required within 21 days of invoicing.

Supply of data

The list provided by the Commission includes, in relation to each elector, their name, residential and postal address, meshblock, and unique identifier for each type of political area.

The list requested will be provided by access to a secure download service. You will be supplied a username and password (to be supplied at a later stage) for you to download the data from the Commission's secure file transfer site.

Please check with your IT Department to ensure you will be able to download the encrypted .zip file. The Commission uses 7-zip to encrypt and zip the files. If you have any trouble opening the files, you can download it from www.7-zip.org. 7-zip is an open source utility which is free to download.

Release of enrolment information

The applicant must not use the list for any purpose other than the purposes permitted by section 113 of the Electoral Act 1993 and must safeguard the list against loss, unauthorised access or other misuse.

Further information

Any queries should be directed to:

Phone: (04) 495 0030, or
Email: data@elections.govt.nz

PART 1 - APPLICANT'S DETAILS

Please write clearly in blue or black ink.

1. Local Authority

Name of local authority:

LA Number:

Requests under section 113 of the Electoral Act can only be made by an electoral official of a local authority as defined in section 5 of the Local Electoral Act 2001.

2. Contact details of the electoral official

Name:	
Email:	
Phone:	

3. Invoice details

Where the fee is payable, invoice address or email and purchase order number:

4. Alternate contact at local authority

Name:	
Position:	
Email:	
Phone:	

PART 2 - TECHNICAL REQUIREMENTS

5. What is the data to be used for?

- By-election
- Poll required by or under any Act (please state the relevant Act below)

- Other purpose (please state below)

6. Area or ward(s) required

Specify the local authority area or ward(s):

7. Extract date (not applicable for by-elections)

Specify the date the data is to be extracted:

8. Complete for by-elections only

Reason for by-election (e.g. resignation)	
Date preliminary data to be supplied	
Calling for nominations	
Close of nominations	
Date of roll closure	
Date final data to be supplied	
Date voting papers posted	
Date unpublished letters posted by EC	
Election day	

9. Data to be sent to

- Electoral official **OR** Alternate contact

PART 3 - DECLARATION

I, the undersigned:

- confirm the electoral data I am requesting is required for purposes permitted by section 113 of the Electoral Act 1993;
- agree to safeguard the electoral data against loss, unauthorised access or other misuse;
- will not retain the list for longer than is required; and
- agree to pay all charges due in full within 21 days of the date of invoicing for the electoral data supplied (if applicable).

Signed by electoral official

Signed:

Dated: