

20 December 2023

By email to: [REDACTED]

Dear [REDACTED]

### **OFFICIAL INFORMATION ACT REQUEST 2023/84**

On Monday 23 October 2023 you made a request under the Official Information Act 1982 (the OIA) for the following information:

*...regarding the electronic version of the electoral roll.*

- *All communications and or documents relating to issues or concerns with the online electoral roll going offline or not working PRIOR to election day.*
- *Any questions or answers given to election booth staff on what to do if the electronic roll went down.*
- *Any communications or documents regarding issues with the electronic roll while training election staff.*
- *All communications and documents related to issues with the electronic electoral roll ON election day.*
- *All communications and documents related to issues with the electronic electoral roll AFTER election day.*

Further to my letter of 18 December 2023, I now enclose Appendices 4 and 5. Three email attachments from Appendix 1 are also enclosed.

In Appendix 5, a copy of the final investigation report is included, rather than every draft version as the document underwent a number of versions with often minor changes.

We have carried out the following redactions in the source material:

1. Contact details, such as phone numbers, email addresses and surnames have been withheld under section 9(2)(a) of the OIA which relates to the privacy of natural persons. In each case where redactions have been made under section 9(2)(a) I am satisfied that the reasons for withholding of the information are not outweighed by other considerations which render it desirable, in the public interest, to make that information available. The same ground for withholding applies also to redactions within each of the Appendices listed below.
2. Information regarding applications other than eRoll as disclosure of this information is outside the scope of your request.
3. Technical information regarding eRoll (for example IP addresses or hostnames) as disclosure of this information would prejudice the Electoral Commission's ability to prevent and detect cyber

security threats and may also result in exposure of the information to those who may use this information for improper gain. This gain or advantage could damage trust and confidence in the electoral system and has been redacted under section 6(c) of the OIA on the ground that making this information available would be likely to prejudice the maintenance of the law, and under section 9(2)(k) of the OIA on the ground that withholding this information is necessary to prevent the disclosure or use of official information for improper gain or improper advantage. Again, in each case where redactions have been made under section 9(2)(k) I am satisfied that the reasons for withholding of the information are not outweighed by other considerations which render it desirable, in the public interest, to make that information available.

In the interests of transparency, we release responses to Official Information Act requests every 3 months. We will publish this response with your personal details redacted.

You have the right under section 28(3) of the Act to make a complaint to the Ombudsman if you are not satisfied with the response to your request. Information about how to do this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by phoning 0800 802 602.

Yours sincerely



Karl Le Quesne  
Chief Electoral Officer